

20 Point Inspection

Granite Surfaces of Texas administers a 20-point inspection throughout the entire process start to finish, to ensure the highest quality customer service.

20 Point Inspection:

1. We only purchase the highest quality products, from the best suppliers to offer competitive pricing.
2. We perform a thorough visual inspection of each slab for defects and color matching before we accept it.
3. We inspect each slab for hairline cracks.
4. We inspect each slab for color consistency.
5. We inspect each slab for color pattern irregularity.
6. We inspect each slab for inconsistent gloss levels.
7. We inspect each slab for face side pits, voids and blemishes.
8. When loading and unloading slabs, we only move one slab at a time with our forklift to ensure slabs are not damaged.
9. We inspect each slab to verify the slab serial number to activate the manufacturer warranty.
10. We create a digital layout on each slab prior to cutting and fabrication.
11. We use only the best equipment and tools for cutting, fabrication and installation in our fully automated, environmentally friendly plant.
12. We use a water recycling system in our plant to ensure proper water pressure and blade speed is used for each specific product.
13. We confirm all seams are level prior to adhesive setting.
14. We use a seam setter tool to make seams as narrow and inconspicuous as possible.
15. We only employ highly skilled, very experienced craftsmen to measure and template each project at the job site.
16. When our highly skilled installers arrive at the job site, they will cover the floors and use the utmost care during the construction process.
17. Once the install is complete, the installer will review the work performed with the customer then call the office before they leave to make sure you are 100% satisfied.
18. We offer various warranties (sink edge chip minimizer, stain protection sealer, vein matching and digital layouts).
19. We stand behind our work and we offer a manufacture warranty on your product purchase.
20. We strive to deliver an **UNRIVALED** customer experience.

